



**American Ratings Corporation**  
*Defining Excellence*

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January 5, 2010

Tony Diaz  
Century Roof and Solar Inc.  
23135 Saklan Road  
Hayward, CA 94545

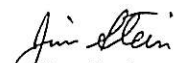
Dear Tony Diaz:

First, let me congratulate you and your team on earning Diamond Certified for the ninth consecutive year. Century Roof and Solar Inc. scored "highest in quality" in ongoing independent customer satisfaction surveys. In addition to your company's high customer satisfaction rating score, I was equally impressed with all of the enthusiastic customer comments I read in the verbatim customer survey comments, Question 3 of your research report.

Most companies can't qualify for Diamond Certified because of the customer satisfaction standards required. Additionally, in order to maintain Diamond Certified, Century Roof and Solar Inc. must continue to score "highest in quality" in Ongoing Research performed by American Ratings Corporation. So, just earning and maintaining your Diamond Certified status is a great achievement.

Again, congratulations on earning Diamond Certified for your ninth consecutive year. High customer satisfaction is the ultimate accomplishment in business.

Sincerely,

  
Jim Stein

Founder & Chief Executive Officer